



Domestic Heating NEWSLETTER

FORD FUELS - AUTUMN/WINTER



Are You Ready For Winter?

With Autumn upon us and Winter just around the corner, now is the time to make sure that your home heating system is ready for the time ahead. Winter fuel has been in the news for all the wrong reasons again this year, with both the changes to the Winter fuel allowance and the escalation of the conflict in the Middle East a concern for many people.

With this in mind, we have pulled together this newsletter full of handy seasonal advice and updates on the products and services we can provide to keep you warm this Winter.

At Ford Fuels we are committed to providing a high quality of service at competitive prices and also work hard to offering flexible buying options to suit all circumstances.

This year our advice to homeowners is to order fuel early where possible as any escalation in international conflict may result in the oil price increasing sharply. Alternatively, we are once again offering our fixed price heating oil which secures your oil price throughout the Winter.



I hope you find the information in this newsletter useful.

Kind Regards

John Ford
Managing Director

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World Events & Your Fuel Prices

The past 12 months have seen a drop in oil prices despite international conflict and increasing geo-political tensions. Heating oil prices are currently 20 pence per litre lower (at date of publication) than they were this time last year, although we are anticipating prices rising as we head into Winter and with the risks of escalation in the conflict in the Middle East.

At Ford Fuels we continually monitor the impacts that world events have on the oil price, and this year we will once again be offering our Fixed Price Fuel Scheme allowing customers to secure their heating oil price for the Winter season.

Ford Fuels are a family business, and you are a part of that family. We have set up services and products that enforce that bond, in the hopes that they will help you budget more effectively through this unpredictable time.



Winter Fuel Payments

With the Government's decision to end Winter Fuel Payments, Ford Fuels want to ensure that our most vulnerable customers don't have to worry about their fuel this Winter season. Here are some ways we can help...

BUDGET ACCOUNTS:

Our budget account gives you the flexibility to spread the cost of your fuel bills throughout the year. You simply sign up to pay us by direct debit each month, and we will agree a payment amount that will cover your expected fuel usage. We will then periodically review your monthly payment and advise you of any changes.

FINANCING:

We now offer financing options for purchases of new appliances (Boilers, AGAs, Stoves, Tanks). This will help you make those essential purchases without having to worry about the upfront payment. Contact us for more details, or visit our website.

COLD WEATHER PRIORITY:

Help for at risk customers, this service provides an extra layer of support for at risk customers. It is a simple way of letting us know who to prioritise when it comes to delivering fuel during the Winter season.

If your household has one or more residents that are aged 75+ or are an at-risk customer due to health or circumstances, you are eligible.

If you are running low, or have run out, let us know you are eligible and one of our friendly staff will help you get your fuel ASAP.





Autumn/Winter Advice

Homeowners should start preparing for the colder months. We have put in place many services and payment options to help you weather Autumn & Winter efficiently.

FUEL:

- We recommend ordering earlier in the season (you can order online at www.fordfuels.co.uk).
- Use our Fixed Price Fuel Scheme (secure your price for the Winter season, more information overleaf).
- Upgrade to our BetterBURN fuel (it's up to 10% more efficient for just +2ppl).
- Move to our Top-Up Telemetry Monitor service (automatic, care-free top-ups).
- Cold Weather Priority service (quick deliveries for at risk customers).

BOILERS / AGAs:

- Your appliances should be serviced on a regular basis, ensuring they are prepared for their most active time of the year.
- Book an Annual Service.

OIL TANKS:

- The changes in weather and temperatures can easily damage your storage tanks so it's worth inspecting them on a regular basis.
- Request a Tank Survey from Ford Fuels (charges may apply).
- Visually inspect your own tank.





Fixed Price Fuel Scheme

We now offer a Fixed Price Fuel Scheme, where by you can secure the price of your fuel today, you will then be guaranteed that exact same price throughout the Winter period (for your agreed contracted volume). This will allow you to budget more effectively regardless of potential fluctuations in fuel prices.

BENEFITS:

- Guarantees fuel price in advance.
- Secure price for only a 10% deposit.
- Protects against price rises over the coming months.
- Helps to balance household budget.
- Priority of supply in the event of fuel shortages.

HOW IT WORKS:

- You pledge to buy an agreed quantity (min. 1000 litres) of fuel between 1st October to 31st March.
- We take some details from you to create a contract.
- The price of this fuel is then fixed at the price stated in the contract (but is subject to Tax changes).
- A 10% deposit is taken at the start of the contract, which is then deducted from the final delivery.
- When a delivery is needed you contact us to specify the volume (litres) you would like delivered.
- We will contact you towards the end of the contract to inform you how many litres remain, so that you can adjust your orders accordingly.
- All fuel must be used before the end of the contract, and any unused fuel will still be invoiced.

It is important to remember that energy prices can go down as well as up. Our intention by fixing the price is to give you certainty over the price you will be paying but does not guarantee a lower price.

Contact us for more information, or to get a free quote for your fixed fuel price

Ways to Save Energy This Season

We are very aware that most people will be looking for extra ways to cut costs by saving on their households energy usage. With that in mind we have a short list with just a few ideas of how to help lower your energy bills but still keep warm this season.

- **Use Timers On Your Heating** – 30 minutes before you get up and 30 minutes before you get home is usually recommended.
- **Move Furniture** – make sure nothing is blocking your radiators. While it's lovely to sit on a sofa in front of a radiator in Winter because it's toasty, it doesn't allow the radiator to heat the air fully. When drying clothes, make sure they aren't directly in front of the heat source too, you will find the room warms a lot quicker!
- **Turning Your Thermostat Down** - 1 degree could cut your heating expenses by 10%.
- **Use The Sun To Your Advantage** – although it is cold outside, the rays of sunshine still feel warm, especially when magnified by glass! Make sure your curtains on your south-facing windows are kept open during the day for a bit of natural heating!
- **Layer Up** – simple adding jumper or pair of thicker socks to your body will help you cope with a drop in temperature.
- **Hot Water Bottles** – get your bed nice and snug without cranking up the thermostat.
- **Double Duvet** – sometimes you can't beat that extra snugness that comes with two duvets on your bed.
- **Upgrade To Our Betterburn Fuel** – it's up to 10% more efficient, from as little as +2p per litre.



AGA
FINANCING
AVAILABLE

AGA - Rayburn: Supply & Installations

We now supply & install a range of AGA cookers in a variety of colours (16 colours available). For more than 75 years, Rayburn by AGA has been the warm heart of many British homes, leading the field in central heating range cookers. With its iconic design, reliability and flexibility, it's easy to see why the AGA Rayburn is a much-loved brand.



Cream



Dark Blue



Dartmouth Blue



Dove



Duck Egg Blue



Linen



Olivine



Pearl Ashes



Pewter



Salcombe Blue



Slate



White

Order Fuel online at www.fordfuels.co.uk

MODEL 1:

Heatranger (60,80,100)

Cast Iron Range Cooking and Future-Ready Fuel Compatible.

Available in 3 sizes, the Heatranger series combines the iconic and much-loved Rayburn design with modern future-ready fuel compatibility. This versatile appliance seamlessly provides controllable, flexible and efficient home heating with the unmistakable taste of food cooked in cast iron ovens.

The heart of your kitchen and home, the Heatranger features a boiling and simmering hotplate, a large capacity cast iron roasting/baking oven and simmering oven which use radiant heat to create delicious food which, locks in the flavour and goodness.

KEY FEATURES:

- Integral automatic oven timer ensures oven is up to temperature when needed.
- Independent control of cooking and boiler functions.
- Optional external programmer available.
- Large capacity cast iron ovens.
- Compatible with standard kitchen worktop heights and depths.
- Hotplate can accommodate up to five saucepans.
- HVO compatible burners.



MODEL 2:

308K

Compact Performance with Ultimate Flexibility.

Offering ultimate flexibility and performance, the AGA Rayburn 308 works in both traditional and contemporary spaces and delivers exceptional performance for cooking and hot water.

A generous hotplate takes up to five saucepans and is complemented by a main cooking oven and a large warming oven.

KEY FEATURES:

- Compact design.
- Controllable oven temperatures.
- Hotplate can accommodate up to five saucepans.
- Cast iron cooking excellence.
- Suitable for conventional/open flues.

Contact us for more information or visit www.fordfuels.co.uk

**STOVE
FINANCING
AVAILABLE**

Franco Belge Oil Fire Stoves: Supply & Installations

Ford Fuels now install Franco Belge Oil Fire Stoves in your home. With three models in the range from 5kw to 10kw they can heat any size of room and in some cases the whole house.

BENEFITS:

- It looks and feels like a wood burning stove but without the work involved cutting logs and their storage. An oil tank is all you need, which you may already have.
- They are clean. No carrying wood into the house and ash out with all the resulting mess that can cause. No unexpected wildlife taking up residence in your home.
- At over 75% efficiency they can cost as little as £2.04 per day to run (Belfort – based on 50p per litre).
- They require no electricity to run. Once lit the gravity oil flow will keep it running, so even in a power cut you are guaranteed a warm room in the house. Open the door to the room and let the stove heat a greater area. They come as standard with Franco Belge's unique ignition system allowing simple, no mess, lighting.
- Designed to provide a continuous source of background heating with the ability to increase the heat output at the turn of a dial. The result is less temperature variation, which minimises cold draughts, and because it never has to heat the house from cold a smaller heat output is required from the stove than would be required from a cycling system or wood burning stove to heat a similar area.
- Low maintenance. The Franco Belge vaporising burner pot burns so efficiently that carbon deposits are kept to a minimum. The operation of a simple de-coking rod on the inlet for the oil into the burner is all that is required during the heating season. Like all heating appliances a yearly service by an OFTEC engineer is required.
- Peace of mind. Ford Fuels' experienced technical team are available to answer any questions you may have.

Contact us for more information or visit www.fordfuels.co.uk



fordfuels.co.uk



01761 452222



admin@fordfuels.co.uk

