



ABOUT OUR TELEMETRY SYSTEM

Our Telemetry System takes all the hassle out of ordering your fuel. Instead, you can sit back and relax as our experts monitor your tank levels.



BENEFITS

Never Run Out Again:

Our Telemetry System lets us monitor your tank so you don't have to. We then schedule deliveries to ensure that your tank is always at a healthy level. You can say goodbye to the hassle that comes with ordering fuel.

Free Installation:

The Telemetry System benefits both you and us. Therefore installation is absolutely free, with the understanding that you use us as your trusted supplier.

Trigger Levels:

With your assistance, we set the trigger levels of your tank to match your buying patterns.

Delivery Notifications:

You can request to receive alerts when your orders are on their way or have been delivered, ensuring piece of mind.

Multiple Tanks:

If your home or business has multiple tanks, we can monitor each of them separately and ensure co-ordinated and efficient deliveries to them.



HOW TO SIGN UP

1

Application Form:

Complete and submit the Telemetry System Application Form, which if not already attached can be found on our website.

2

Installation Scheduled:

Once your application is approved, a technician will contact you to arrange a convenient time for the telemetry monitor to be installed.

3

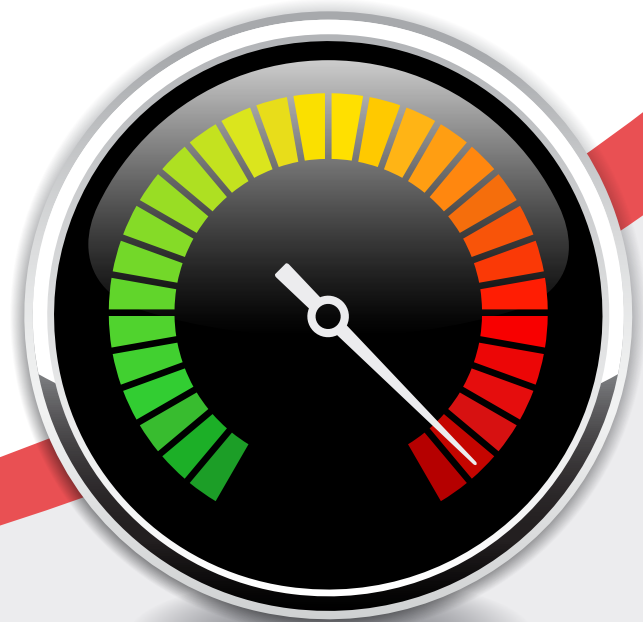
Installation:

A professional installer will visit your home to set up the telemetry system on your oil tanks, ensuring everything is configured correctly and functioning smoothly.

4

Begin Service:

The Telemetry System will then start monitoring your fuel levels and usage, providing us with real-time data and alerts to ensure efficient and uninterrupted service.





YOUR DETAILS

Please complete in full (and in BLOCK CAPITALS with a ball point pen if printing). Then, return to the address below or email to admin@fordfuels.co.uk.

DATE

NAME ON ACCOUNT

ACCOUNT NUMBER (if current customer & if known)

ADDRESS FOR THE TELEMETRY SYSTEM

POSTCODE

EMAIL ADDRESS

TELEPHONE

TANK DETAILS

If you wish to use on multiple tanks, please contact us.

TANK NAME (e.g. House Tank, Garden Tank etc.)

TANK CAPACITY

TYPE OF TANK

Steel

Plastic

TYPE OF FUEL

Burning Oil

(AKA Kerosene)

BetterBURN

(Premium Oil for Boilers)

BetterBURN V

(Premium Oil for AGAs/Range Cookers)

Unknown

(we can determine this from your last order with us)

PAYMENT TERMS / DIRECT DEBIT (required)

To be eligible for our Telemetry System, you must be signed up for Direct Debit payments with us. We have attached a Direct Debit Form here for your convenience.

REMOVAL FEE

If you move residence, or decide to stop using this service, there may be a small charge of £100 for removal of the Telemetry System. Please contact us for more details.

PHOTO OF TANK (recommended)

When sending back this application form, please attach a current photo of your tank, including the base it is sitting on, and the area around it.

TANK SAFETY

Only tanks that pass our safety inspections will be supplied with fuel. If we find any issues, we'll contact you immediately to help you find a quick solution.

PRINT NAME

SIGNATURE

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Head Office | The Oil Depot
 Farrington Fields Trading Estate
 Farrington Gurney | Bristol | BS39 6UU



01761 452222 | www.fordfuels.co.uk



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Ford Fuels Ltd
 The Oil Depot
 Farrington Fields Trading Estate
 Farrington Gurney
 Bristol
 BS39 6UU

Service user number

9	3	0	4	6	0
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Name(s) of account holder(s)

Reference

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Bank/building society account number

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Branch sort code

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Instruction to your bank or building society

Please pay Ford Fuels Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Ford Fuels Ltd and, if so, details will be passed electronically to my bank/building society.

Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD12

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Ford Fuels Ltd will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Ford Fuels Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Ford Fuels Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Ford Fuels Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.